



Notice

Changes to the Agreement for Arbitration will take effect for cases where the initial application from the consumer is received on the Claims Management System on or after 12:01 am EST on February 15, 2021.

The CAMVAP Board of Directors has approved the following change to the Agreement for Arbitration.

Daily Rental Vehicles

Any claim involving a vehicle that currently is or has been used in the fleet of a business that rents vehicles to the public on a daily basis is not eligible for arbitration under CAMVAP. Vehicles that are used as service loaner vehicles or demonstrators by authorized dealers are not considered to be daily rental vehicles under CAMVAP.

Please note that initial applications received by the Provincial Administrator through the Claims Management System or through mail or email contact after 12:01 am EST February 15, 2021 will be processed under the new Agreement for Arbitration.

For further information, please contact the Provincial Administrator at 1-800-207-0685.